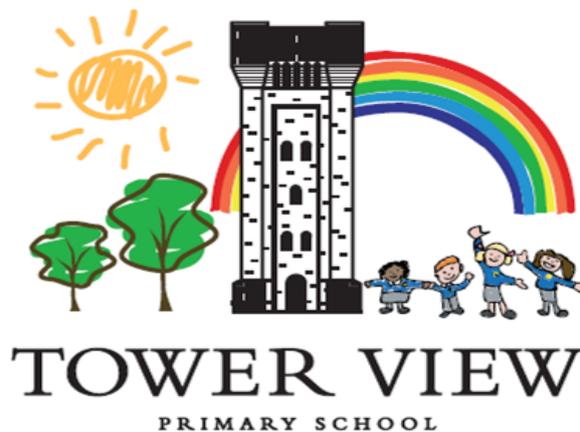


# Tower View Primary School

Policy Document: School Parent/Carer Code of  
Conduct.



Written: March 2018

Last Reviewed: June 2020

Next Review: September 2021

## **Tower View Primary School Parent/Carer Code of Conduct.**

### **Mission Statement:**

Tower View Primary School is a caring school which aims to create a stimulating, learning environment in which every individual has the opportunity to be the best they can be.

### **Code of Conduct:**

At Tower View Primary School we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, class teachers and the school community.

As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually welcome and encourage parents or carers to participate fully in the life of our school.

To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust and mutual respect. The maintenance of this relationship is important to ensure that a child or children are safe and not open to undue distress and anxiety.

### **Guidance:**

As well as following a general guidance for respect and tolerance for all we want to remind parents, carers and visitors:

- To respect the caring ethos and values of the school.
- That both teachers and parents need to work together for the benefit of the children.
- Approaching school staff for help to resolve an issue is done in an appropriate manner.
- All members of the school community are treated with respect using appropriate language and behaviour.
- The school needs to work with a child in order to clarify their version of events in order to bring about an appropriate solution to an issue.
- To correct their child's actions especially where it could lead to conflict, aggressive or unsafe behaviour- both on and off the school premises.
- To use other strategies rather than using staff as threats to admonish their children's behaviour.

**In order to support a peaceful and safe school environment the school will not tolerate parents, carers or visitors exhibiting the following:**

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operations or activities anywhere on the school premises.
- Any inappropriate behaviour on the school premises either verbal or actual.
- Using loud or offensive language or displaying temper.
- Threatening, in any way, a member of staff, visitor, fellow parent/carers or pupil.
- Damaging or destroying school property.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the school community.

- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff, at the school or any social networking sites.
- The use of physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child might be seen to be an assault on that child and may have legal consequences.)
- Smoking, taking illegal drugs or the consumption of alcohol on school premises.
- Dogs being brought on to school premises (other than guide dogs).

Should ANY of the above occur on school premises the school may feel it necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Thank you for abiding by this policy in our school. Together we create a positive and uplifting environment not only for our children but also all who work and visit our school.

## **Appendix 1**

### **Inappropriate use of Social Network Sites:**

Social media websites are being used increasingly to fuel campaigns against schools, head teachers, school staff and in some cases other parents or pupils.

The Department for Education, government and Governors of Tower View Primary School considers the use of social media websites being used in this way as unacceptable. Any concerns you may have about the school or your child must be made through the appropriate channels by speaking to the class teacher, the head teacher or Chair of governors; where they will be dealt with fairly, appropriately and effectively for all concerned.

### **Libellous or Defamatory Posts:**

In the event that any pupil or parent/carer of a child/children at Tower View Primary School is found to be posting libellous or defamatory comments on social media sites, they will be reported to the appropriate "Report Abuse" section of the network sites. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

### **Cyber Bullying:**

We take very seriously the use of cyber bullying by one child or a parent to publically humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

THE SCHOOL WILL ALSO CONSIDER ITS **LEGAL OPTIONS** TO DEAL WITH ANY MISUSE ON SOCIAL NETWORKING SITES.