



Endeavour
Multi-Academy Trust

CHRIST CHURCH



PRIMARY SCHOOL



TWO RIVERS
HIGH SCHOOL



Parent Code of Conduct Policy

Endeavour Multi Academy Trust

DOCUMENT CONTROL		
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16/01/26	V1.0	New policy creation for all schools

Purpose & Scope

This policy applies to all schools within the Multi-Academy Trust (MAT). It sets out the expected standards of behaviour for parents/carers and visitors to ensure a safe, respectful, and collaborative environment across the Trust.

Policy Statement

The MAT values strong partnerships between parents/carers, staff, and the wider school community. We expect all interactions to reflect mutual respect and support for the educational process.

Guidance

Parents/carers and visitors should:

- Respect the caring ethos of all MAT schools.
- Work collaboratively with staff for the benefit of children.
- Treat all members of the school community with respect and set a good example in speech and behaviour.
- Seek clarification of issues calmly and constructively.
- Correct their child's behaviour appropriately, especially in public.
- Approach the school to resolve concerns through proper channels.
- Avoid using staff as threats to admonish children's behaviour.

Prohibited Behaviours

Parents/carers must not:

- Engage in disruptive behaviour that interferes with school operations.
- Use loud, offensive, or racist language, swearing, or display temper.
- Threaten or cause harm to staff, governors, visitors, parents/carers, or pupils.
- Damage or destroy school property.
- Send abusive or threatening communications (email, text, voicemail).
- Post defamatory or derogatory comments about the school community on social media.
- Use physical aggression towards any adult or child.
- Approach another child to chastise or discuss behaviour.
- Smoke, vape, or consume alcohol/drugs on school premises.

Consequences & Enforcement

Breaches of this policy may result in restricted access to school premises, involvement of authorities, or legal action. Serious cases will be escalated to the Trust Board.

Equality & Safeguarding Statement

This policy aligns with the MAT's safeguarding and equality duties, ensuring fairness and protection for all members of the school community.

Appendix A: Social Media Conduct

Parents/carers must not use social media to fuel complaints or campaigns against schools, staff, or other parents/pupils. Concerns should be raised through official channels. Misuse may lead to legal action or referral to authorities.