

Parent/Carer Code of Conduct 2024

Tower View Primary School is a caring school which aims to create a stimulating, learning environment in which every individual has the opportunity to be the best they can be.

Our school values are Team, Valued, Proud and Successful. Our school rules are to be always Ready, Respectful and Safe. All communication within and about school should reflect these values and our school rules.

Purpose and scope:

At Tower View, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

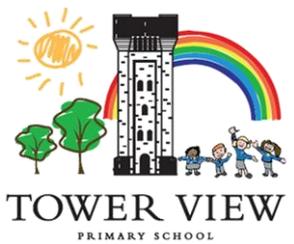
Guidance:

As well as following a general guidance for respect and tolerance for all we want to remind parents, carers and visitors:

- To respect the caring ethos and values of the school.
- That both teachers and parents need to work together for the benefit of the children.
- To approach school staff for help to resolve an issue in an appropriate manner.
- To treat all members of the school community with respect – setting a good example with speech and behaviour
- That the school needs to work with a child in order to clarify their version of events in order to bring about an appropriate solution to an issue.
- To correct their own child's behaviour (or those in their care) while on school property where it could lead to conflict, aggression or unsafe conduct
- To use other strategies rather than using staff as threats about their children's behaviour.
- To approach the right member of school staff to help resolve any issues of concern

In order to support a peaceful and safe school environment the school will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour that interferes or threatens to interfere with any of the school's operations or activities anywhere on the school premises.
- Inappropriate behaviour on the school premises either verbal or actual.



- Using loud or offensive language or displaying temper.
- Threatening, in any way, a member of staff, visitor, fellow parent/carer or pupil.
- Damaging or destroying school property.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communications to anyone within the school community.
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff, at the school or any social networking sites.
- The use of physical or verbal aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or tell them off because of the actions of this child towards their own child.
- Smoking, taking illegal drugs or the consumption of alcohol on school premises.
- Dogs being brought on to school premises (other than guide dogs).

Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent into school to meet with a senior member of staff or the Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from our legal team further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the Chair of Governors before banning a parent from the school site.

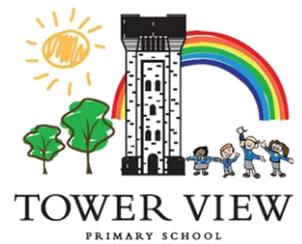
Thank you for abiding by this policy in our school. Together we create a positive and uplifting environment not only for our children but also all who work and visit our school.

Approved by: Quality of Education Committee

Date: 18/06/2024

Last reviewed on: 18/06/2024

Next review due by: 01/09/2025



Appendix 1

Inappropriate use of Social Network Sites:

Social media websites are being used increasingly to fuel campaigns against schools, headteachers, school staff and in some cases other parents or pupils.

The Department for Education, Government and Governors of Tower View Primary School considers the use of social media websites being used in this way as unacceptable. Any concerns you may have about the school or your child must be made through the appropriate channels by speaking to the class teacher or the head teacher where they will be dealt with fairly, appropriately and effectively for all concerned.

Libellous or Defamatory Posts:

In the event that any pupil or parent/carer of a child/children at Tower View Primary School is found to be posting libellous or defamatory comments on social media sites, they will be reported to the appropriate "Report Abuse" section of the network sites. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The Headteacher or another senior leader will also contact the parent/ carer and request for the comments be removed immediately.

Cyber Bullying:

We take very seriously the use of cyber bullying by one child or a parent to publically humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

THE SCHOOL WILL ALSO CONSIDER ITS **LEGAL OPTIONS** TO DEAL WITH ANY MISUSE ON SOCIAL NETWORKING SITES.